

Park-ABC Domaine Long Pré

We wish you a warm welcome!

Alarm

In case of emergencies, you must immediately warn the reception. If the reception and brasserie are closed, please notify the park manager via the emergency number 0032(0)2/5072023. In case of fire or other immediate emergency you can contact the police or fire department via 112.

Arrival

If your bungalow is not clean upon arrival, please report it as soon as possible at the reception.

Banks

In Stavelot you can withdraw money at Fortis Bank, Av. F. Nicolay 15/A. In Trois-Ponts is the CBC bank, Place communale 19, with multiple options.

Complaints

If, despite our excellent care, you have any remarks or comments, please report it at the reception. We are willing to find a satisfactory solution for your problems.

Dentist

Dr. Deroanne, Av. F. Nicolay 13 in Stavelot, 0032(0)80/864130.
Dr. Soille, Route de Coos 47 in Trois-Ponts, 0032(0)80/684132.

Departure

You have to hand in your key before **10h30** on the day of departure. We kindly ask you to close windows and doors. If the reception is closed, you can deposit your key in the mailbox above the key box at the main entrance.

Doctors

Dr. Herbrand, Avenue C. Grandprez 25/A in Stavelot, 0032(0)80/863188.
Dr. Meys, Place Elise Grandprez 5 in Stavelot, 0032(0)80/684132.

Fire department

Route de Malmedy, Stavelot. Emergencies: 112.

First aid

If you require first aid, notify the reception. For serious cases call 112.

Grocery

First supplies are available at our park store. Larger supermarkets can be found in Stavelot (Super Partner GB and Okay), in Trois-Ponts (Super Partner GB and Delhaize) and in Malmedy (Carrefour, Delhaize, Lidl, Aldi and Colruyt). In Luxemburg you can find the big shopping mall Knauf, Op d'Schmëtt 3 in Schmiede.

Hospital

The closest hospital is Clinique Reine Astrid in Malmedy, Rue Devant les Religieuses 2, 0032(0)80/793.

Internet

In the main building you can make free use of our Wi-Fi connection Domaine Long Pré.

Laundry

You can wash and dry in the main building. Coins cost €3,50 each, including washing powder, and are available at the reception.

Liability

Domaine Long Pré cannot be held responsible for theft, loss or damage of goods, for accidents or injury to persons during or as a result of your stay at the park, for possible failures in the operation of technical installations or for the breakdown or closure of facilities in the park.

Mail

Incoming mail for our guests is deposited in the mail basket at the reception. Outgoing mail can be deposited in the letter box, located opposite the entrance to the main building. The mail is collected on weekdays at 10h00. You can also go to the post office in Stavelot, Rue du Bac 1.

Markets

Weekly markets are on Tuesday in Spa, Thursday in Stavelot, Friday in Malmedy and Saturday in Verviers. On Sundays is flea market in Spa, La Batte at the quay of the Maas in Liège and La petite Batte in Bomal. 1st Tuesday of the month in Bullange/ Büllingen, 2nd Tuesday in Bütgenbach, 3rd in St. Vith en 4th in Waimes. Please note, the markets are always in the morning.

Non-smoking

All accommodations at our park are non-smoking. We trust everyone that the non-smoking rule is observed.

Peace and quiet

Rest is an important quality of our park. We ask everyone to avoid possible noise. Radio, TV, musical instruments and so on may not be audible outside your bungalow. From 22h00 there should be complete silence.

Petrol pump

Maesen – Total, Route de Coö in Trois-Ponts and Q8 in Trois-Ponts.

Pharmacy

Gillet, Av. Des Doyard 5/D in Stavelot, 0032(0)80/862154.
Braun, Av. J. Lejeune 14 in Trois-Ponts, 0032(0)80/684304.

Police station

Avenue Grandprez, Stavelot, 0032(0)78/151800. Emergencies: 112.

Public transport / taxi

You can ask the reception for timetables of public transport or to book a taxi for you.

Reception

During opening hours the reception can be reached via info@domainelongpre.be or 0032(0)80/684591.

Sport and game

There are several playgrounds and sports fields at the park. These are, apart from the tennis court and mini golf course, free to use. For rent or sale of materials, please contact the reception. You can also rent board games and DVDs at the reception.

Swimming pool

Small children are required to wear a swim diaper in our pool. Outside the summer season you can swim for free in the indoor pool of Trois-Ponts, here are bathing caps and tight swimwear required.

Television

You can receive several Belgian and other international TV channels. It is prohibited to place antennas or other stuff or to make changes to the TV settings. We ask you not to leave the TV in standby-mode.

Tourist information

Abdij Stavelot, Place Saint-Remacle 32, 0032(0)80/862706.
Trois-Ponts, Place Communale 1, 0032(0)80/684045.

Traffic

You can park one car at the bungalow. Driving or parking on the lawns is not allowed, not even for loading or unloading luggage.

Veterinarian

Dr. Dewalque, Sous Borzeux 10 in Stavelot, 0032(0) 475/898210.

Visitors

Guests are welcome at the park during the day. They do need to report to the reception.

Waste

We like to keep our park clean. Therefore dispose your garbage in the containers along the main road of the park. Please crush your empty cardboard boxes.