

# Park-ABC Domaine Long Pré

We wish you a warm welcome!

## Alarm

In case of emergencies, you must immediately warn the reception. If the reception and brasserie are closed, please notify the park manager via the emergency number 0032(0)2/5072023. In case of fire or other immediate emergency you can contact the police or fire department via 112.

## Arrival

If your bungalow is not clean upon arrival, please report it as soon as possible at the reception.

## Banks & Cash machine

Trois-Ponts : Avenue Lejeune,17 - Stavelot ; Rue Général Jacques, 6

## Complaints

If, despite our excellent care, you have any remarks or comments, please report it at the reception. We are willing to find a satisfactory solution for your problems.

## Dentist

Dr. Soille, Route de Coö 47 to Trois-Ponts, 0032(0)80/684132. GAP dental Stavelot, Av. Constant Grandprez,27,0032(0)80/86 30 00

## Departure & Waste

You have to hand in your key before **10h30** on the day of departure. We kindly ask you to close windows and doors. Upon departure, we kindly request you to:

- wash the dishes and leave the kitchen clean and tidy.
- dispose your garbage in the containers along the main road of the park. Please crush your empty cardboard boxes.
- pack the linen together in a pillowcase and leave it in the hallway.

If the reception is closed, you can deposit your key in the mailbox above the key box at the main entrance.

## Doctors

To contact the doctor at service, you can call 1733.

## Electric cars

Domaine Long Pré has a charging station at the entrance of the park for charging your electric vehicle. To use the charging station, you must have a compatible badge/charging card, which you must provide yourself. You can usually check the compatibility of your badge/charge card via the application

associated with your badge/charge card. It is strictly forbidden to charge your electric vehicle using the electrical facilities of the rented accommodation (e.g. socket).

If we detect an infringement, we will, in accordance with Art. 4.2 of our general terms and conditions, charge a fixed expense allowance of one hundred euros (€100) per determined charge, without prejudice to VVS CV's right to apply article 8 in view of the fire hazard and other possible damage caused.

## Fire department

Route de Malmedy, Stavelot. Emergencies: 112.

## First aid

If you require first aid, notify the reception. For serious cases call 112. General practitioners Guard posts Stavelot, Malmedy, Grand-Halleux, Spa: Weekends and public holidays: 1733.

## Gas station

Q8 road from Coö,62 to Trois-Ponts. Maesen Total road from Coö 90 to Trois-Ponts

## Hospital

The closest hospital is Clinique Reine Astrid in Malmedy, Rue Devant les Religieuses 2, 0032(0)80/793.

## Internet

In the main building you can make free use of our Wi-Fi connection Domaine Long Pré.

## Laundry

You can wash and dry in the main building. Registration and payment required at reception.

## Mail

Incoming mail for our customers can be found at the reception. Outgoing mail can be deposited in the red mailbox opposite the entrance to the main building. Collected every working day at 10 a.m. Post Office : Stavelot, rue du Bac Trois-Ponts, Communal Square.

## Markets, mornings

Tuesday at Spa Thursday Stavelot Friday Malmedy Saturday Verviers-Aywaille, Sunday Spa, Flea Market and La Batte on the quays in Liège.

**Non-smoking accommodation**

All accommodations are NON-SMOKING.

We count on you to respect this rule.

**Police**

Stavelot Malmedy area  
Avenue C Grandprez  
+32(0) 80 281 800  
Police emergency: 101

**Peace & Quiet**

Calmness is one of the most important qualities of our park.

We ask all our customers to avoid any noise.

Radio, TV should not be audible outside your home.

From 10 p.m. until 8 a.m., we ask for calm.

**Pets**

Welcome pet! We like to keep our holiday park and our accommodations neat and clean. We therefore ask you not to jump on the bed or on our furniture. We ask your owner to clean up your poo neatly and to get rid of your hairs in the accommodation before departure. Thanks keeping on a leash to your owner! Thank you to your owner and a lot of fun together at Domaine Long Pré!

**Pharmacy**

Gillet, Av. des Doyards 9/4 in Stavelot,  
+32(0)80/86 21 54  
Bihain, Av. J. Lejeune 14

in Trois-Ponts  
+32(0)80/68 43 04

**Public transport:**

Bus timetables at the Long Pré stop or infotec.be

**Reception**

See opening hours. Reachable at +32(0) 80 68 45 91 info@domainelongpre.be

**Responsibility**

Domaine Long Pré cannot be held responsible in the event of theft, loss or damage to property, as well as in the event of accidents or injuries during or after your stay in the park.

**Sports & Games**

Several sports grounds: tennis, petanque, table tennis, basketball, beach volleyball, fishing pond. Equipment rental: via reception  
Game rental  
Company.

**Supermarkets**

First supplies are available at our park store. Larger supermarkets can be found in Stavelot (Carrefour Market and Okay), in Trois-Ponts (Carrefour Market and Delhaize) open on Sunday morning and in Malmedy (Carrefour, Delhaize, Lidl, Aldi and Colruyt). In Luxemburg you can find the big

shopping mall Knauf, Op d'Schmëtt 3 in Schmiede.

**Swimming pool**

Small children are required to wear a swim diaper. Outside the summer season, you can go to the Trois-Ponts swimming pool for free. Bathing caps and classic bathing suits compulsory. Entrance cards via reception.

**Television**

Several national and international channels. It is forbidden to move aerials or satellite dishes and to make changes to the TV settings. Please do not leave the TV in standby mode.

**Tourist Office**

Abbey of Stavelot  
St. Remacle Square, 32  
0032 80 880878  
Royal Tourist Office  
Trois-Ponts Route  
Traverse,9  
+32 80 68 40 45

**Traffic**

You can park your vehicle near the accommodation. Please do not drive or park on the lawn.

**Veterinary**

Dr. Dewalque, Sous Borzeux 10 in Stavelot,  
+32(0) 475/898210  
Dr Herber, av de la Salm, 10 in Trois-Ponts.  
Phone/080/685321  
Veterinary practice

Place Wibald 2 in Stavelot. +32(0) 80/77 02 70

**Visits**

Visitors are welcome in the park during the day. However, we ask them to report to the reception.